

Hardware Standards

HP and Macintosh computers are supported by the IT Division. “Supported” means that IT will install, maintain, and attach this equipment to the campus network for its original 3-year warranty and an additional 3 years at no additional cost to the unit to which the computer is assigned. An initial 3-year warranty is expected in order for IT to fund a total of 6 years of support. “Consumer grade” computers will not be supported. While they may be cheaper to purchase, they have a higher total cost of ownership (higher maintenance costs, lower life cycle).

If the repair is due to user abuse of the hardware, the cost of replacement parts will be forwarded to the unit or individual to which the computer is assigned. With the exception of computers attached to specialized (usually scientific) equipment, if non-standard computers are purchased, the unit to which the computer is assigned will be charged for parts and labor (at a rate of \$45/hour) when work is requested.

As hardware ages, it becomes more difficult to find replacement parts, newer applications will no longer run, and it becomes necessary to remove this old hardware from our support services. Following is a list of processors that will no longer be supported. If your computer has a processor at or below what is listed for that effective date, it will not be supported. You can request replacement of your old computer from campus surplus by contacting the Help Desk, acshelp@uwosh.edu or 424-3020.

Effective Date	Intel-based Processor	Processor Speed	Macintosh Processor	Processor Speed
July 1, 2000	486	All	68040	All
July 1, 2002	Pentium Pro	200MHz	603e	300MHz
January 1, 2004	Pentium II	350MHz	604e	350MHz
January 1, 2005	Pentium II	400MHz	G3 w/o USB	
January 1, 2006	Pentium II	450MHz	G3	
January 1, 2007	Pentium III	733MHz	G4	350MHz
January 1, 2008	Pentium III	950MHz	G4	850MHz
January 1, 2009	Pentium III	1GHz	G4	1Ghz

Academic Computing has created a document providing recommended desktop and laptop configurations for both Windows and Apple computers. It can be found on the Academic Computing web page under the Department/Campus Hardware and Software menu.

Regardless of which computer is purchased, the minimum configuration is:

- **Intel Core 2 Duo processor**
- **2G RAM,**
- **80GB hard disk,**
- **a CD-ROM/DVD drive,**
- **network connection, and a**
- **3 year warranty.**

Hardware Standards

Linux:

Make sure the computer is certified to run the version of Linux you are using, especially the video card.

Monitors:

Flat panel monitors will be clearest at their native resolution, which is high (and will result in smaller icons and fonts).

If you require or prefer a dual monitor configuration you will need to add either a PCI or PCI-express video card to your computer configuration.

PDA's/Handhelds

Campus administration has selected Blackberry for handheld technology. This is only partially supported. With additional software, purchased at the client's cost, we can sync the Blackberry to the Sun email/calendar system.

iPAQs, Palm brand devices and other cell phones are not supported. If you would like assistance syncing them to the Sun email/calendar system or Outlook, it will be on a charge for service basis.

Printers

Desktop, single user (PC only)

HP LaserJet 1505 (monochrome / manual duplex)

HP Color LaserJet CP1215 (color / manual duplex)

Multi-user or higher volume (PC and Mac)

HP LaserJet P2055d (monochrome / autoduplex)

HP LaserJet P3005dn (monochrome / autoduplex / networked)

HP Color LaserJet CP2025dn (color / autoduplex / networked)

Scanners:

USB scanner (contact Media Services for recommendations)

HP MultiFunctionPrinter M3035 (scan, print, copy)

[HP currently has a trade in program with the purchase of this unit]

Other Peripherals (Modems, NICs, and Drives) State Contract #15-20400-505:

There are four vendors to choose from; we've had the best luck with MNJ Technologies.